**Ricardo Reid**

Los Angeles, CA 91324

(323)542-6942

redirichardo@yahoo.com

**QUALIFICATIONS**

* Guard Card # 6311930
* AB-2880 Compliant
* Baton Permit
* CPR/First Aid/ AED
* MACE/Pepper Spray
* Sexual Harassment Prevention Training
* Weapons of Mass Destruction/Terrorism Awareness/Evacuation Procedures
* Public Relations/Observation & Documentation/ Trespass/Handling Difficult People/Crowd Control/Work Place Violence

**PROFESSIONAL EXPERIENCE**

**Hamilton Private Security**

Security Guard/On Call

* Worked in Private Events
* Observe and Report any suspicious activity
* Maintain secured the outside/inside of the premises

**Century Theaters**

Usher / Loss Prevention

* 1 year Experience
* Observing and reporting suspicious activity
* Making sure people sit the assigned seat they have shown on the ticket.
* Making sure everyone is satisfied of their Visits.

**Vons Supermarket**

Customer Service Representative

* 1 year of Experience
* Greeting customers when they enter the store.
* Check to see if the customer is finding all the items they need.
* Checking the carts and making sure if they have all items on table at checkout.
* Asking the customer if they need help to their car.
* Answering phone calls and dispatching it out to whoever they are calling about.

**SKILL AND ABILITIES**

Active Listener Critical Thinker Problem Solver

Responsible Reliable Hard Worker

Excellent Customer Service Team Player Quick Learner

Marshall Arts Captain

**EDUCATION**

**EdNet Career Institute,** Security Officer Training-96 Hours

**ITT Technical Institute,** Computer Science / Developer (Oxnard, CA)

**Nordhoff High School,** General Education Captain Volleyball (Ojai, CA)

References Available Upon Request